



Rhode Island Department of Human Services
Child Care Center and School Age Program Monitoring Checklist

Complaint Visit

Visit Information		
Visit Date: April 18, 2022	Visit Start Time: 10:30 am	Visit End Time: 1:30 pm
Name of Licensor: Stephanie Lutrario		

Provider Information	
Program Name: Dreamland Learning Center III	
Provider ID: 50861	License Expiration Date: October 31, 2022
Email Address: dreamlandpawtucket@outlook.com	Telephone Number: (401) 655-1000
Street Address: 1588 Newport Avenue	State: RI
City: Pawtucket	Zip Code: 02861
Administrator On-Site at Time of Visit:	Ashlee Goss
Education Coordinator On-Site at Time of Visit:	
School Age Coordinator On-Site at Time of Visit: (if applicable)	
Current Licensed Capacity	Total Staff Employed
I/T:	
PS:	
SA:	

Classroom:	Age Group:	# of children	#of staff	# of others	Activities Observed:

Inspections 1.7.A.2.a-c	
Fire	Expiration Date
Lead	Expiration Date
Radon	Expiration Date
Comments:	

Child Care and School Age Program Regulations 218-RICR-70-00-1			
Section	Requirement Description	Compliant Status	Remarks
1.7 Physical Facilities			
	<input checked="" type="checkbox"/> No violations found		
1.8 Health, Safety, and Nutrition			
	<input checked="" type="checkbox"/> No violations found		
1.9 Routine Care of Children			
	<input checked="" type="checkbox"/> No violations found		
	<input checked="" type="checkbox"/> Not applicable as Program does not offer infant/toddler care		
1.10 Enrollment and Staffing			
	<input checked="" type="checkbox"/> No violations found		
1.12 Administration			
	<input checked="" type="checkbox"/> No violations found		
1.13 Learning and Development			
	<input checked="" type="checkbox"/> No violations found		

Staff File Requirements <i>Reference: 1.12. F.10</i>		
For Non-Compliant Items: High Risk - Must be fixed within 24 to 48 hours Medium Risk - Must be fixed within 1 week Low Risk - Must be fixed within 1 month		
Staff A <input type="checkbox"/> No violations found	Staff B <input checked="" type="checkbox"/> No violations found	Staff C <input checked="" type="checkbox"/> No violations found
Non-Compliant Items High Risk: Criminal Records Checks (c) Clearance of Agency Activity check (d) Medium Risk: Health records as required by the RIDOH (g) Low Risk: Personnel Sheet (a) Job Description (b) Notarized Criminal Record and Employment Record Forms (e) Documentation of participation in orientation (k) (Orientation must include recognition and reporting of child abuse and neglect 1.11.E.2)	Non-Compliant Items High Risk: Medium Risk: Low Risk:	Non-Compliant Items High Risk: Medium Risk: Low Risk:
Compliant Items: Training Plan (j) Proof Professional Development (l)	Compliant Items: Personnel Sheet (a) Criminal Records Checks (c) Clearance of Agency Activity check (d) Job Description (b) Notarized Criminal Record and Employment Record Forms (e) Health records as required by the RIDOH (g) Training Plan (j) Documentation of participation in orientation (k) (Orientation must include recognition and reporting of child abuse and neglect 1.11.E.2) Proof Professional Development (l)	Compliant Items: Personnel Sheet (a) Criminal Records Checks (c) Clearance of Agency Activity check (d) Job Description (b) Notarized Criminal Record and Employment Record Forms (e) Health records as required by the RIDOH (g) Training Plan (j) Documentation of participation in orientation (k) (Orientation must include recognition and reporting of child abuse and neglect 1.11.E.2) Proof Professional Development (l)

Child File Requirements <i>Reference: 1.12. F.7/1.12.F.8.a</i>		
For Non-Compliant Items: High Risk - Must be fixed within 24 to 48 hours Medium Risk - Must be fixed within 1 week Low Risk - Must be fixed within 1 month		
Child A <input checked="" type="checkbox"/> No violations found	Child B <input checked="" type="checkbox"/> No violations found	Child C <input checked="" type="checkbox"/> No violations found
Non-Compliant Items High Risk: Medium Risk: Low Risk:	Non-Compliant Items High Risk: Medium Risk: Low Risk:	Non-Compliant Items High Risk: Medium Risk: Low Risk:
Compliant Items: Names of individuals to whom the child can be release (l) An application form (a) Evidence of annual health exam (c) Immunization record (d) Written authorization from the parent/guardian for emergency medical treatment (g) Injuries/illnesses/accidents (h) A statement authorizing the program to act in an emergency, signed by the parent (m) Developmental History (infants and toddlers) (1.12.F.8.a) Date of Enrollment (b) Written authorization for field trips (k) Parental consent form (n)	Compliant Items: Names of individuals to whom the child can be release (l) An application form (a) Evidence of annual health exam (c) Immunization record (d) Written authorization from the parent/guardian for emergency medical treatment (g) Injuries/illnesses/accidents (h) A statement authorizing the program to act in an emergency, signed by the parent (m) Developmental History (infants and toddlers) (1.12.F.8.a) Date of Enrollment (b) Written authorization for field trips (k) Parental consent form (n)	Compliant Items: Names of individuals to whom the child can be release (l) An application form (a) Evidence of annual health exam (c) Immunization record (d) Written authorization from the parent/guardian for emergency medical treatment (g) Injuries/illnesses/accidents (h) A statement authorizing the program to act in an emergency, signed by the parent (m) Developmental History (infants and toddlers) (1.12.F.8.a) Date of Enrollment (b) Written authorization for field trips (k) Parental consent form (n)
Additional Reporting		
Have there been any known arrests, criminal investigations, or criminal charges, that have not been reported to licensing involving any persons who work in the facility?		
If yes, record details of these events below:		



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Additional Discussion Notes

Summary of Complaint

The child abuse hotline received complaints on 4/13/22 and 4/14/22 related to behavior management techniques being used in the classroom resulting in a staff member being terminated. The complaints referenced an incident that occurred in a classroom on 4/12/22. Also, on 4/4/22, a complaint was received regarding the center not following the policies and procedures related to staff qualifications. These were not investigated by DCYF but were instead screened out to DHS as the regulatory body.

Review of Complaint with Provider

Licensors conducted an unannounced visit to the center on 4/18/22 to address the above complaints and met with the Administrator. Licensors reviewed staff files and it was noted that a staff hired in March 2022 did not engage in a Criminal Background Check or CANTS clearance. With the Administrator present, licensors watched video footage from the incident on 4/12/22 that resulted in a staff member being terminated. Per licensors request, the footage began about 3 minutes prior to the incident as to allow for an assessment of the dynamics of the classroom. In watching the footage, licensors observed the staff member's response to the incident to be inappropriate and not aligned with DHS regulations. Licensors also observed the staff to be minimally engaged in the classroom activities. The interactions with the children did not appear to be in aligned with the developmental needs of the children or to be in a positive manner. Licensors also observed the staff using inappropriate methods of redirection with at least 3 different children. Licensors noted the staff member to be inappropriate with a specific child on more than one occasion. This was discussed with the Administrator who then reported there was an additional incident from that day of the staff being inappropriate with this child. The Administrator reported she first saw this incident when she was reviewing the footage on 4/14/22. In this incident, the staff is engaging in inappropriate behavioral management strategies by way of restricting the child's movement. While the Administrator was finding this incident, licensors observed an additional incident of this staff engaging in the same inappropriate behavior with this child. The Administrator reported this was the first time she was seeing this incident. It should also be noted that no additional calls were made to the child abuse hotline prior to licensors visit. It should be noted that the classroom in which the above incidents occurred consisted of 3 teachers, including the identified staff member. Throughout the observed footage, licensors observed minimal active engagement with the children and the classroom activities.

Corrective Action Plan

In response to the staff's qualifications, the Administrator was informed that the staff member missing the necessary background checks need to complete them by 4/22/22 and send them to the assigned licensors. In response to the additional inappropriate behavior management strategies observed in the footage, the licensors responding to the complaint called these observations into the child abuse hotline. The identified staff member was Indicated.

Based on today's visit, the items identified as areas of non-compliance with the Child Care Center and School Age Program Regulations for Licensure must be corrected as outlined in the Corrective Action Plan. Failure to correct a non-compliance may result in the revocation of the license or denial of the application, as applicable. Please contact your licensors with any questions or concerns related to resolving the Corrective Action Plan. Additionally, you may contact the Child Care Licensing Office at DHS.ChildCareLicensing@dhs.ri.gov regarding today's visit.

I understand that by signing this monitoring report, I am also granting permission for Child Care Licensing to share my provider information with the designated Technical Assistance provider, where TA Referral(s) were made. I am aware that these agencies will both give and receive information related to my progress in addressing any item on the Corrective Action Plan.

Signature of Provider Ashlee Goss	Date April 18, 2022
Signature of Licensors Stephanie Lutrario	Date